

P R I S M A

**Program Review for Information Security
Management Assistance**

Introduction

- In December 2002 the **E-Government Act** (Public Law 107-347) recognized the importance of information security for national economic and security interests.
- The E-Government Act includes **FISMA**, the Federal Information Security Management Act.
- FISMA charged **NIST ITL** to provide technical assistance to federal agencies regarding compliance with the standards and guidelines to protect **non-national security** related information.



Introduction

- Several sources of standards and legislative acts provide many requirements for the federal agencies when protecting entrusted information.
- Assessments, reviews, and evaluations are an outcome of these requirements to monitor federal agency compliance.
- A standard approach to review and measure the posture of an organization with respect to the information security requirements is needed.



Introduction

- **PRISMA** is the **framework** developed and implemented by NIST to review the complex requirements of a federal IS program.
- Incorporates
 - standards from Federal Information Processing Standards (FIPS)
 - guidance from many of the NIST Special Publications
 - existing federal directives including FISMA
 - other proven techniques and recognized best practices in the area of information security.



Introduction

- The methodology is a **maturity based** approach to review and measure the information security posture of an information security program.
- The maturity method is based on the former Capability Maturity Model (**CMM**).
- Comes to help information security personnel, internal reviewers, auditors and the agency Inspector General.



Objectives

- **Identify** information security program **deficiencies**.
- Establish a security program baseline to **measure** future **improvements**.
- **Validate** completion of **corrective actions**.
- Provide supporting information for the **FISMA scorecard** and report.
- **Prepare** for or conduct an assessment, evaluation, or a review of an information security program.
- Help **reduce disruption** of federal operations and **assets**.
- Support the implementation of a more **systematic, risk-based** and **cost effective** strategies.



Topic Areas

The maturity-based scorecard focus on **nine** primary **Topic Areas**

- 1) Information Security Management and Culture
- 2) Information Security Planning
- 3) Security Awareness, Training and Education
- 4) Budget and Resources
- 5) Life Cycle Management
- 6) Certification and Accreditation
- 7) Critical Infrastructure Protection
- 8) Incident and Emergency Response
- 9) Security Controls (Technical Aspects)

Each Topic Area (TA) consists of **Sub-Topic Areas** (STA) and each STA consists of a number of **TA criteria**.



Maturity levels

Maturity levels overview in increasing order.

- **Policies** : existence of documented IS policies.
- **Procedures** : existence of documented procedures developed from the policies.
- **Implementation** : policies and procedures implementation.
- **Testing** : policies and procedures implementation testing.
- **Integration** : continuous review and improvements are made.

A higher maturity level can be attained only if the previous one has been attained.



Policies

- Formal, up-to-date, documented policies exist and are readily available to the employees.
- Written to cover all major facilities and operations agency-wide or for a specific asset.
- Approved by the key affected parties.
- Identify specific penalties and disciplinary actions if the policy is not followed.



Procedures

- Formal, up-to-date, documented procedures are provided to implement the controls identified by the policies.
- Clarify *where, when, who, on what* and *how* a procedure is performed.
- Define expected behavior and responsibilities for asset owners/users, information resources management and info sec administrators.
- Contains individuals to be contacted for further information.



Implementation

- Procedures are communicated to the individual that are required to follow them.
- Controls are implemented consistently everywhere the procedure applies and reinforced through training.
- *Ad-hoc* approaches are discouraged.
- Initial testing is performed.



Testing

- Implementation tests are routinely conducted.
- Corrective actions taken to address identified weaknesses.
- Self-assessments are routinely conducted
- Information gained from records of (actual and potential) security incidents are test results.
- Frequency and rigor depends on the risks related to failures.

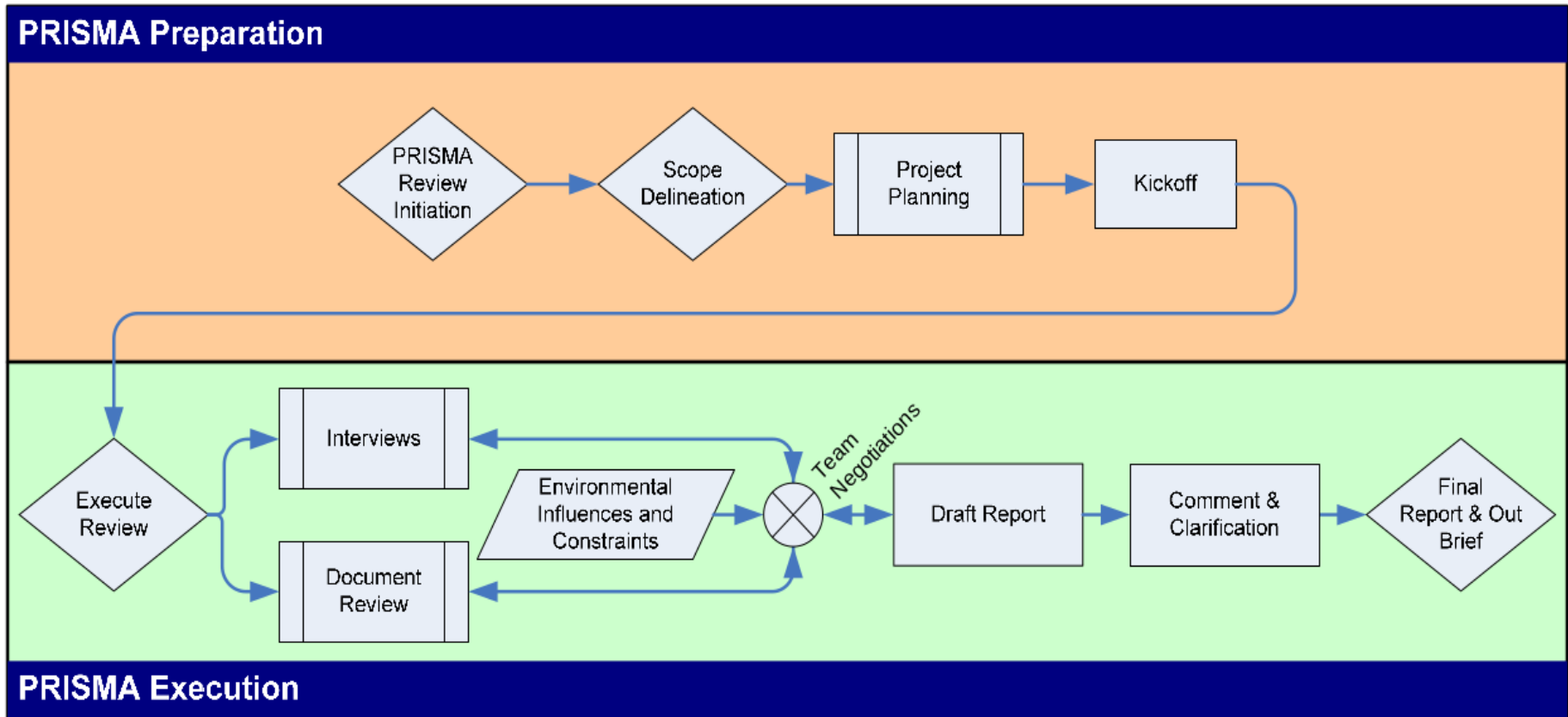


Integration

- Policies, procedures, implementations and tests are continually reviewed and improved.
- Information security is integrated into the CPIC.
- A comprehensive program is part of the culture.
- Decision making is based on cost, risk and impact.
- Security vulnerabilities are understood and managed.



Review Steps



Review Initiation

- Establishes “***the need***” for the review.
 - May include: determine IS program gaps, ascertain program maturity levels, independent validation of program, audit or inspection demanded by higher authority.
- Tailored **objectives** are identified based on “*the need*” and the review **output** is identified.
- Appropriate management level **endorsement** is crucial for appropriate involvement of organizational resources.



Scope delineation

- The review can be applied to only address a **subset** of the overall agency, program level, topic areas and maturity levels.
- The appraisal is thus tailored and customized based on the required *need*.



Planning

Mainly concerned with resources and time schedule.

- Primary and alternate key personnel is identified and notified, supporting documents are identified and cataloged .
- Key information security representatives should compile a questionnaire to better fine tune the review.
- Care should be taken to don't interfere too much with the personnel normal operations.



Kickoff meeting

- A meeting between the party implementing PRISMA (appraisal team) and the representatives of the information security program under review (stakeholders).
- Objectives, scope, schedule, documents and related interview approach are briefed and approved.
- The **Execution** phase begins



Document Review

- All the documents pertaining to each of the TA within the scope of the review and the maturity objectives are reviewed.
 - A document can be “**compliant**”, “**partially compliant**”, or “**not compliant**”.
- Documents, especially for policy and procedures, must be identified as “Final” and “Approved”.
- Quality and quantity should be considered.
- Every STA must be properly documented, otherwise a partial compliance is attained.



Interviews

- Gather information regarding personnel knowledge of information in the documentation and their attitudes.
- The interviews are conducted minimizing the impact on daily personnel activities.
- No attribution of the responses, even if applicability is dependent on the context.
- Ask only questions assigned to the interviewee position type.
- The answer should be complete enough to make deduction of question obvious.



Environmental Influences

- Identify positive and negative environmental influences and constraints bearing on the information security program.
- Examples: budget constraints, organizational cultural influences, organizational structures.



Data Analysis

- In a document review, for each criterion, the team members begin the evaluation from the lowest maturity level.
- If **ALL** the results to a maturity question for a specific criterion for all reviewed documents are “*non compliant*” the overall maturity level, for that criterion, is “*non compliant*”
- If **at least one** document is partially compliant to a criterion then the criterion is “*partially compliant*” and the evaluation proceeds to the higher level.
- For each TA criterion a score from 0 to 1 is computed by aggregating the single document scores.
- Non compliance at a maturity level implies non conformance to higher maturity levels.



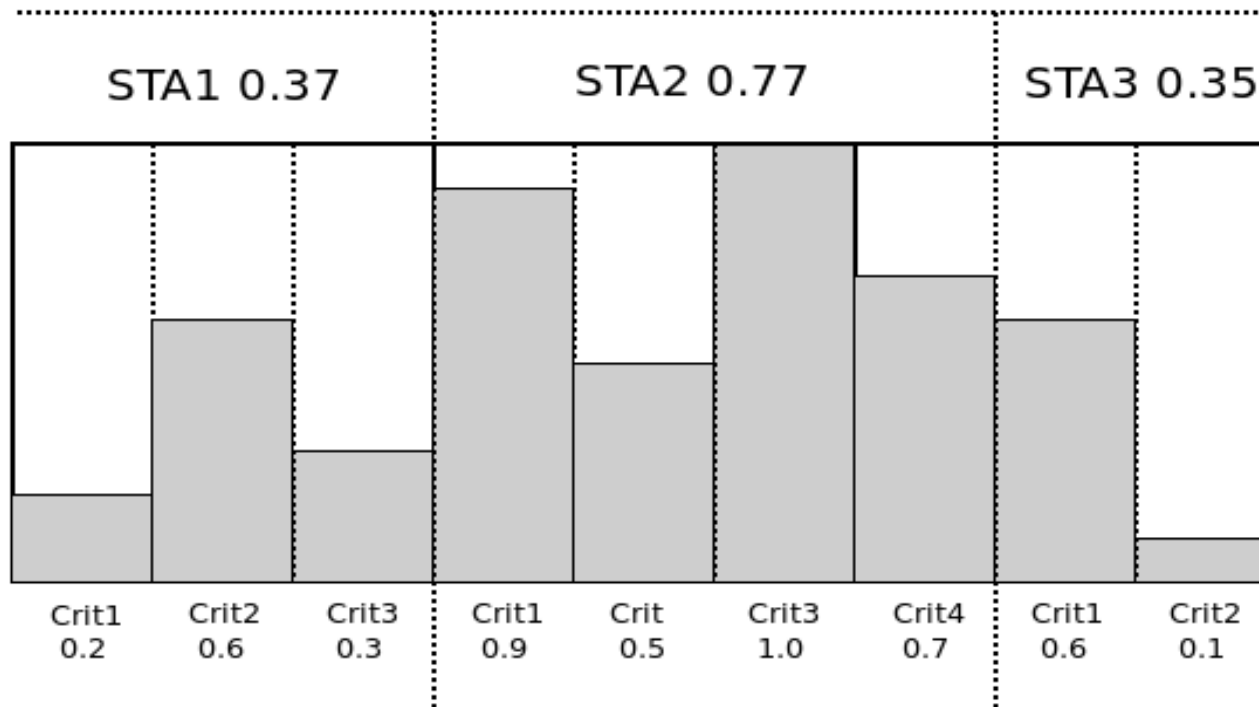
Data Analysis

- Once the aggregation is completed across all documents for all the TA criteria, the team must aggregate the individual criteria scores into a summary for the STA and for the overall TA.
 - For each STA the scores are computed by aggregating the scores of each STA-criteria belonging to that STA.
 - For each TA the scores are computed by aggregating the scores of each STA scores belonging to that TA.
- Further evaluation of upper maturity levels may be completed regardless of the scores to support overall program recommendations
 - Especially if one of the objectives is to estimate the resources needed to achieve a higher maturity level.



Data Analysis

TA 0.49 (weighted 0.54)



Is not clear if the TA and STA scores assignment should be weighted or not



Action Plan

- After the Review Team members aggregate scores, the information security issues are identified.
- The information is inferred from the scores of document review, environmental influences and constraints, and interview information.
 - Each issue statement is supported by a description of what was found that identified the issue.
- Along with an issue statement and description, recommended corrective actions are identified.
- Associated with each action is an estimate of the **time** and **resources** to implement the action.
- The actions are prioritized according to a **cost-benefit** impact (e.g. considering the Pareto principle or 80/20 rule)



Draft report

- A recommended template for the report is provided with a well defined content and format.
 - Simplifies inter-agency comparisons and contextualization.
 - Can be adapted to match the scope of the review.
- Template main sections:
 - **Executive Summary**: max two pages destined to the stakeholders.
 - **Background / Legislation**: background on info sec and supporting legislation.
 - **Review Activities**: overview of the PRISMA process (docs reviewed and interviews).
 - **Observations**: positive and negative observations for each TA under analysis.
 - **Summary**: scorecards for each TA and their STA reviewed.
 - **FISMA Gap Analysis**: mapping of PRISMA STA to FISMA requirements.
 - **Recommended Action Plan**: prioritized and with a time schedule



Review and Final Report

- Appropriate management levels and stakeholders should be asked to review and comment on the draft.
- Facts and statements are validated to evaluate the proposed corrective actions and integrated action plan.
- PRISMA team should provide evidence to support the requested changes.
- PRISMA Project manager and stakeholders make final decision on changes to incorporate on the final report based upon acceptable changes



Applications

- Support Information for FISMA
- Budget and Resources Justification
- Information Security Awareness and Training
- Information Security Program Benchmark
- Independent Validation of the Info Sec program posture
- Review Preparation or Execution

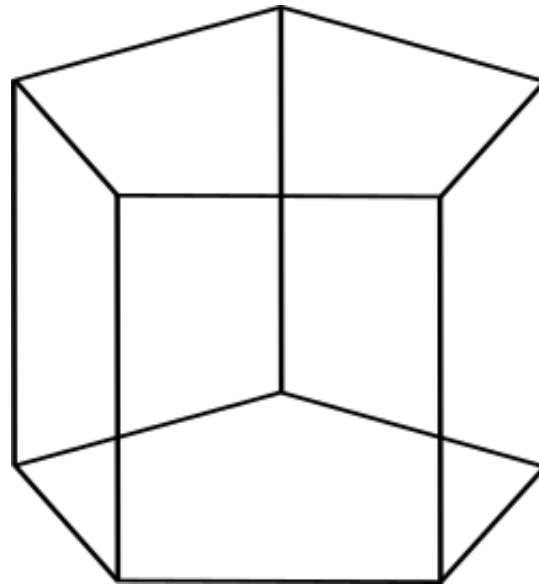


Further information

- **NIST public domain documents**
<https://csrc.nist.gov/Projects/Program-Review-for-Information-Security-Assistance>
- **Analysis notes**
<https://datawok.net/files/2018/qc/prisma-notes.pdf>
- **Analysis slides**
<https://datawok.net/files/2018/qc/prisma-present.pdf>



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